

Canadian Transportation Agency

In compliance with the Canadian Transportation Agency's *Code of Practice for Passenger Terminal Accessibility*:

- Car rental agencies operating at Erik Nielsen Whitehorse International Airport (ENWIA) have accessibility equipment (hand controls) or aids to mobility available for clients upon 48 hours notice at no additional cost to the customer (this is a mandatory requirement of all car rental lease agreements with ENWIA). Service animals are permitted to accompany clients using car rental agency services.
- Courtesy, shuttle or taxi vehicle operators at ENWIA are required to provide aids to mobility for customers and service animals are permitted to accompany clients in the passenger compartment of the vehicle, as a mandatory requirement of Taxi/Courtesy/Shuttle Service Agreements.
- Wheelchair service is provided by the airlines operating at ENWIA.
- Two areas are designated as relieving areas for service animals, the grass area on the south side of the ATB and the gravel area on the west side of the parking lot.
- Escort passes are provided by the air carriers operating at ENWIA to allow a family member or caretaker to enter a secure or boarding area to aid a passenger with special needs.

Additional Canadian Transportation Agency information regarding air travel and Persons with Disabilities may be found at <http://www.cta-otc.gc.ca/themes.php?aid=2&lang=eng>