



## **2017 PIONEER UTILITY GRANT (PUG) Information for Yukon Seniors, Elders and Service Providers**

The Pioneer Utility Grant (PUG) is designed to help Yukon seniors and elders with the cost of heating their homes in the winter. Health and Social Services introduced income testing in 2015; seniors and elders with low incomes will receive the full grant while those with greater incomes will receive a reduced amount.

Approximately 25 per cent of the PUG payments are delayed every year because of incomplete applications. By law, **we must return** incomplete applications to you. **ALL ELIGIBLE APPLICANTS WILL RECEIVE THE GRANT, so please take the time to properly complete the application.** That way, we can process your application without delay.

In 2017, the maximum PUG amount will be \$1,059 if you live within Whitehorse city limits and \$1,143 if you live in rural Yukon. The PUG is based on income, marital status and residential address; everyone's PUG amount will be different.

On the reverse of this letter you will find a graph that illustrates how PUG payments are affected by income.

In this information package you will find:

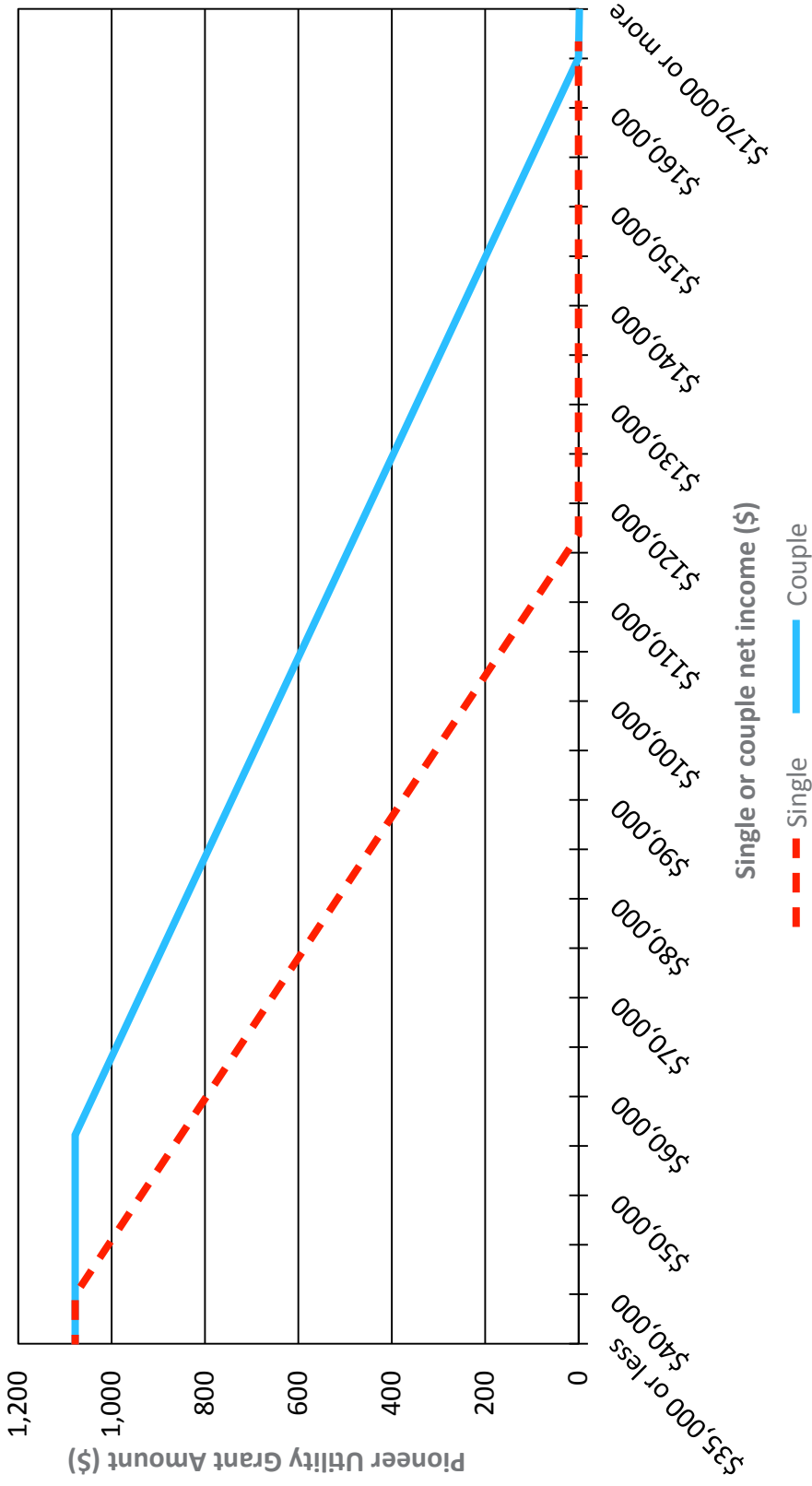
- a Frequently Asked Questions (FAQ) sheet;
- an example of a Canada Revenue Agency Notice of Assessment;
- a PUG Application Form; and
- a Certificate of Tenancy form for seniors who rent;

Your PUG payment will be a cheque, mailed to you via Canada Post. If you wish to set up a direct deposit to your bank account, please contact us at the number below.

You can access all PUG documents online at [www.hss.gov.yk.ca/pioneergrant.php](http://www.hss.gov.yk.ca/pioneergrant.php). We have also created a PUG "calculator" to help estimate your PUG amount.

If you have any questions about the PUG program please call our **PUG INFORMATION LINE (Monday to Friday 9:00 am to 4:00 pm) at 456-5500 or toll free 1-800-661-0408 (ext. 5500)** and will be pleased to assist you.

### Estimated Pioneer Utility Grant (PUG) based on single or couple net income\* with income-testing



\*Net income for the 2017 grant will be based on Line 236 of the 2016 Canada Revenue Agency Notice of Assessment.

Note: This chart reflects approximate income-based grant calculations for Whitehorse, with the maximum Whitehorse PUG being \$1059. The maximum amount of the grant in rural communities for 2017 is \$1143.